

## **10.1 Player Refund Policy**

All refunds require that a written request be sent to the soccer club at [info@bjjasoccer.com](mailto:info@bjjasoccer.com). The letter should specifically state why the refund is being requested. Refunds, minus a \$10 administrative fee, will only be considered under the following conditions:

- a) A team is not formed for that player's age group, gender, and/or competition level.
- b) A player is registered to the wrong division, program or soccer club.
- c) A player is injured prior to the start of the season.
- d) Refund requests that do not qualify under the above conditions must be received in writing no later than the official start of the season and will require Board approval.

Equipment and/or apparel costs are non-refundable, regardless of circumstances.

No refunds will be given for any unused portion of a program.

### Travel Soccer Tryouts:

If your child does not make a travel team, your registration & fee will automatically be transferred to BJSA's rec program for the Fall soccer season. If you would prefer to receive a refund, you must send us a written request no later than July 31st.

For travel soccer players who have been offered and accepted a roster position on a team, no refunds will be allowed.

Please allow at least 4 weeks for your refund to be processed.

Exceptions to this policy must be requested in writing and will require Board approval.